



Introduction

Physio-Logic is in the process of surveying its customers. We would be grateful if you would spend a few moments to provide us with some open and constructive feedback on our services.

Physio-Logic is committed to providing a quality neurological rehabilitation service, and we would like to know how we might serve you better.

Confidentiality will be respected.

Please complete this form and return it by fax or mail. Alternatively, complete electronically by completing this form on our website: www.physio-logic.com.

Questions

1. Please rate on a scale of one to five, the importance of the following factors in determining a referral to community rehabilitation services. Please circle your response.

	Lowest Priority			Highest Priority	
Quality of Service	1	2	3	4	5
Cost	1	2	3	4	5
Communication and Reporting	1	2	3	4	5
Location	1	2	3	4	5
Multidisciplinary Services	1	2	3	4	5

Please list any other factors: _____

2. Would it be beneficial to provide clients with information about a clinic prior to a referral?

Yes No

If yes, please comment on what kind of information would be valuable, and the best way to provide it.



Rehabilitation Consultant Survey

PHYSIO-LOGIC

3. Would it be beneficial to provide insurers with information about a clinic prior to a referral?

Yes No

If yes, please comment on what kind of information would be valuable, and the best way to provide it.

4. Physio-Logic provides in-services to rehab consultants, insurance adjusters, lawyers and other rehabilitation providers in the public sector. What topics would be of interest to you?

Acquired Brain Injury	<input type="checkbox"/>	Spinal Cord Injury	<input type="checkbox"/>
Neurological Rehabilitation in the Community	<input type="checkbox"/>	Wheelchair and Seating prescription	<input type="checkbox"/>
Botox and Splinting	<input type="checkbox"/>		

Other _____

5. What would you suggest is the best way to provide these educational in-services?

Seminars	<input type="checkbox"/>	Website	<input type="checkbox"/>
Brochures	<input type="checkbox"/>	Newsletter	<input type="checkbox"/>
Lunch and Learn	<input type="checkbox"/>		

6. Are you satisfied with the services that Physio-Logic provides? Please circle response.

Very Satisfied	Somewhat Satisfied	No Opinion	Somewhat Dissatisfied	Dissatisfied
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Rehabilitation Consultant Survey

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7. What kind of feedback have you received from your customers with regard to Physio-Logic services? Please circle response.

a) Clients:

Very Satisfied	Somewhat Satisfied	No Opinion	Somewhat Dissatisfied	Dissatisfied
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b) Insurance Adjusters:

Very Satisfied	Somewhat Satisfied	No Opinion	Somewhat Dissatisfied	Dissatisfied
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8. Over the past few years, would you say that our quality of service has...

Improved	Stayed the same	Deteriorated	No Opinion
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9. How might Physio-Logic improve its service provision?

Thank you

Thank you for taking the time to share your views. We will use this information to ensure that Physio-Logic maintains provision of quality neurotherapy services.

PHYSIO-LOGIC
neurological rehabilitation

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